

MAY 8-10
2019



CPD VERIFICATION
OF ATTENDANCE
REFLECTION RECORD

In 2019 we will be taking a bird's eye view of the in-house legal profession as we scan the current landscape and the horizon beyond. The wingspan of the in-house lawyer spreads beyond legal opinion to the role of trusted advisor and strategic contributor. Like the mighty albatross, the in-house lawyer needs excellent navigational skills to ensure they achieve optimal results and stay out of choppy waters.

The programme promises to deliver valuable education to help you be the best in-house lawyer you can be and to improve your performance while you earn CPD hours.

This CPD verification and Reflection Record forms part of your CPD Plan and Record (CPDPR) and should be kept with all of your CPD materials. It is available to download from the ILANZ website if you are keeping your CPDPR electronically.

The CPD initiative is learner centred rather than prescriptive. Lawyers are responsible for identifying and fulfilling their own CPD requirements while reflecting on learnings and next steps.

You may find you satisfy a significant number of your 10 hours at the ILANZ conference or you might satisfy a lesser number based on your professional judgement of what is relevant for you and your learning needs.

Please note we have not attributed CPD to Session One, Stream Three of Session Nine and Ten (the UnSessions) and Stream Four of Session Nine and Session Twelve as they are not structured with learning objectives

Keeping it real — effective engagement with Māori collectives

11.15AM — THURSDAY 9 MAY

- ▶ Tracey Peters, *Te Puni Kōkiri*
- ▶ Kirsten Hagen, *Crown Law*

This session will encourage curiosity and promote a culturally aware and networked approach to add to your kete (basket) of skills as a trusted advisor. In addition to placing the Crown Māori relationship within the context of the public and the private sector, there will be an exploration of best practice guidelines for engagement with Māori and Māori collectives.

LEARNING OBJECTIVES

1. Understand the landscape within which engagement occurs; and
2. Explore best practice guidelines for engagement with Māori and Māori collectives.

REFLECTION ON ACTIVITY AND FUTURE LEARNING NEEDS

Crisis Management — what happens when you become the news?

1.00PM — THURSDAY 9 MAY

- ▶ Tim Peacocke, *Samsung*
- ▶ Andrew Cordner, *Fonterra*

Two General Counsel will share real life case studies from several well publicised crises their organisations have faced. They will share their learnings and offer tips on how to manage stakeholder engagement and management (internal, external and regulatory).

LEARNING OBJECTIVES

1. Explore the approaches taken by Fonterra and Samsung in dealing with a corporate crisis and hear their key learnings;
2. Gain an understanding of how to plan, prepare and execute a crisis management strategy; and
3. Identify the issues to consider in the longer term.

REFLECTION ON ACTIVITY AND FUTURE LEARNING NEEDS

Turning workflow management into insights

1.00PM – THURSDAY 9 MAY

► Hayley Evans, *Wellington City Council*

Increasingly, teams are implementing legal tech to manage their workloads. From matter management to time-sheeting, how do you know if this technology will assist your team? If you implement it, how do you make sure you get the most from this new technology? How do you move past tech into insights that drive value for your organisation? Insights are the “so what” side of implementing legal tech.

LEARNING OBJECTIVES

1. Learn how to assess whether legal tech can help with the challenges your team faces and explore what you need to think about before and during the implementation of matter management software;
2. Understand how to map out the insights you want to gain from matter management; and
3. Learn how to translate data into insights and deliver value for your organisation.

REFLECTION ON ACTIVITY AND FUTURE LEARNING NEEDS

AI and the Law

1.00PM – THURSDAY 9 MAY

- ▶ Joy Liddicoat, *University of Otago*
- ▶ Alistair Knott, *University of Otago*
- ▶ Dr John Zerilli, *University of Otago*

Artificial intelligence is enabling many new business processes, products and services. This session looks beyond the hype about artificial intelligence, taking a deeper dive into the more practical legal issues that can arise from artificial intelligence and algorithms.

LEARNING OBJECTIVES

1. Understand concepts and definitions of artificial intelligence and algorithms;
2. Learn the legal issues that can arise where algorithms are being used and understand the legal issues that may arise for in-house counsel; and
3. Gain an overview of applicable law (including New Zealand case law).

REFLECTION ON ACTIVITY AND FUTURE LEARNING NEEDS

Managing sexual harassment in the post-Bazley report era

2.00PM – THURSDAY 9 MAY

▶ Charlotte Parkhill, *Kensington Swan*

The recent reviews by Judge Shaw and Dame Margaret Bazley have highlighted many problems with how employers of all shapes and sizes are handling sexual harassment issues. Very few of these issues ever make it to the courts, and so there is little guidance for lawyers and those they are advising on how to manage legal and media risks, while properly supporting the parties involved.

LEARNING OBJECTIVES

1. Understand the process involved in guiding the organisation through a sexual harassment issue; and
2. Identify the key elements of a best practice sexual harassment policy.

REFLECTION ON ACTIVITY AND FUTURE LEARNING NEEDS

Legal operations – moving beyond the theory into practicality

2.00PM – THURSDAY 9 MAY

- ▶ Sam Kidd, *LawVu*
- ▶ Tim Boyne, *LawVu*

Legal ops, legal tech – we’ve all heard these terms, but what do they look like in practice? The team from LawVu will be joined by some of their in-house clients to share stories about implementing tech into their legal function.

LEARNING OBJECTIVES

1. Gain an understanding of the practical steps involved in introducing legal operations technology; and
2. Explore how the issues learned by other in-house lawyers can be applied within your organisation.

REFLECTION ON ACTIVITY AND FUTURE LEARNING NEEDS

Go hard on process, soft on people

2.00PM – THURSDAY 9 MAY

▶ Denise Evans, *FairWay Resolution*

Alternative dispute resolution (ADR) is part of the law. In this interactive workshop Denise Evans will explore some of the many current statutes and proposed statutes under development which contain, or will contain, ADR clauses. Denise will demonstrate how everyone could be better off through use of ADR.

This workshop aims to explore ADR options, when they could and should be used, and how to know when people will be better off having used tools from the ADR toolkit.

LEARNING OBJECTIVES

1. Explore use of ADR clauses in contracts to protect and grow relationships while resolving disputes; and
2. Learn how to use dispute resolution to turn grizzlies into gold.

REFLECTION ON ACTIVITY AND FUTURE LEARNING NEEDS

ILANZ and Deloitte In-house Trends Survey

3.30PM – THURSDAY 9 MAY

- ▶ Jason Weir, *Deloitte*
- ▶ Jeremy Valentine, *ILANZ Committee*

This year, ILANZ along with our Valued Partner, Deloitte undertook a survey and series of interviews to build an understanding of the in-house legal landscape in New Zealand. The goal was to build on our understanding of the current profile of the in-house legal profession and gain an insight into the current and aspirational priorities for in-house legal counsel.

The preliminary results of the survey and interviews will be presented in this session.

LEARNING OBJECTIVES

1. Explore the issues important to in-house counsel across New Zealand; and
2. Gain insights into how your team or organisation compares with other in-house views.

REFLECTION ON ACTIVITY AND FUTURE LEARNING NEEDS

Team dynamics – tackling the hard stuff

4.15PM – THURSDAY 9 MAY

▶ Grevis Beard, *Worklogic*

In this session, Grevis will cover the 12 dysfunctions of teams, and how to spot them. He will also identify the legal risks that result from issues with team functioning and organisational culture. Grevis will also demonstrate how teams can utilise existing resources and expertise within the business to fix the problem.

LEARNING OBJECTIVES

1. Gain an understanding of the impact of team dynamics on performance; and
2. Learn how addressing these can maximise your potential within the team and across the organisation.

REFLECTION ON ACTIVITY AND FUTURE LEARNING NEEDS

(Re)building trust with stakeholders

9.30AM – FRIDAY 10 MAY

- ▶ Nicola Sladden, *Banking Ombudsman*
- ▶ Helen Davidson, *Engineering NZ*

Banks and engineers have been in the spotlight in recent years due to their own versions of ‘seismic events’. Nicola and Helen will guide us through the challenges that arise when an industry is in the spotlight and their key learnings for stakeholder management and engagement that are relevant regardless of the industry or sector you work in.

LEARNING OBJECTIVES

1. Learn from the recent experiences of the banking and engineering industries; and
2. Gain an understanding of how these lessons can be applied within your organisation or industry.

REFLECTION ON ACTIVITY AND FUTURE LEARNING NEEDS

Mental health starts with me: transforming mental health at work

10.15AM – FRIDAY 10 MAY

▶ Grant Pritchard, *Spark*

In this session, Grant will share his experiences in the area of workplace mental health, the story behind Spark’s workplace mental health programme, plus practical ideas and strategies for creating a thriving mental health movement in your workplace and the unique role that in-house lawyers can play in this area.

LEARNING OBJECTIVES

1. Gain an insight into the work undertaken by Spark to promote mental health and wellbeing in the workplace; and
2. Explore how these techniques can be applied within your team and throughout your organisation.

REFLECTION ON ACTIVITY AND FUTURE LEARNING NEEDS



**MENTAL
HEALTH
MAGIC 3**

1. Something for me:

2. Something for my family:

3. Something for my wamily (work family):

Building a legal function

11.30AM OR 12.30PM – FRIDAY 10 MAY

- ▶ Erin Judge, *Oranga Tamariki*
- ▶ Hayley Evans, *Wellington City Council*
- ▶ Emma Warwick, *Seequent*

Three different environments, three different scenarios and lots of great learnings to share. Three chief legal officers will share their experience in building a legal function, including the drivers for the approach taken, the challenges they faced along the way and key learnings from the experience.

LEARNING OBJECTIVES

1. Explore different approaches taken to build a legal team; and
2. Gain an insight into how these approaches could be adapted for your team.

REFLECTION ON ACTIVITY AND FUTURE LEARNING NEEDS

Neediness: the underlying force that compromises our most important conversations

11.30AM OR 12.30PM — FRIDAY 10 MAY

▶ Stuart van Rij, *Camp Negotiation Systems/Van Rij law, part of the interwoven law alliance*

When our neediness boils over in a conversation our performance suffers. This session explores this dynamic and concrete steps you can take to retain your balance in your most important conversations.

LEARNING OBJECTIVES

1. Explore the effect of neediness in important conversations; and
2. Learn steps you can take to retain your balance in your most important conversations.

REFLECTION ON ACTIVITY AND FUTURE LEARNING NEEDS

Distractions, disruptions and disturbances — how to get work done while living the life you want

2.30PM — FRIDAY 10 MAY

▶ Nicola Brown, *Efficiency Coach*

What does working efficiently look like? This session will cover common obstacles which interfere with our work satisfaction and effectiveness, work-life balance and what to consider in terms of how work and life fit together. Nicola will also explore some strategies to avoid professional burnout, and how to thrive at work versus merely surviving.

LEARNING OBJECTIVES

1. Gain an understanding of what your own optimal work conditions and habits look like; and
2. Explore strategies and tools to counter common obstacles which interfere with our work satisfaction and effectiveness.

REFLECTION ON ACTIVITY AND FUTURE LEARNING NEEDS

REFLECTION ON ACTIVITY AND FUTURE LEARNING NEEDS

CPD HOURS GAINED AT THE 2019 ILANZ CONFERENCE

SESSION TITLE	Attended	Time Offered	Time Earned
Keeping it real		45 mins	
Crisis management		1 hour	
Turning workflow management into insights		1 hour	
AI and the law		1 hour	
Managing sexual harassment issues		1 hour	
Legal operations		1 hour	
Go hard on process, soft on people		1 hour	
In-house Trends Survey results		45 mins	
Team dynamics		1 hour	
(Re)building trust with stakeholders		45 mins	
Mental health starts with me		45 mins	
Building a legal function		1 hour	
Neediness		1 hour	
Distractions, disruptions and disturbances		1 hour	
TOTAL CPD EARNED			

DECLARATION

I confirm that the above records my attendance and participation in the ILANZ 32nd Annual Conference.

Signed: _____

Please retain this entire verification and reflection record as part of your CPDPR.



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IN-HOUSE LAWYERS ASSOCIATION
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